

General Information







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Material Specification and Product Care





Material Specification & Product Care Information

Wood

Wood is a natural material that changes and ages over time. Checks and small cracks are normal in the aging process and are not considered damage. With appropriate care and a stable environment, wooden furniture can be enjoyed throughout a lifetime.

Wood Protection

Eric Brand wood furniture is protected with a high quality polyurethane coating. The finish provides a highly durable barrier to many common elements, however any finish will breakdown from intense prolonged heat and light exposure or unusual abuse.

Wood Cleaning

Always use a soft, clean cloth dampened to dust wood furniture and wipe according the direction of the grain. Do not use soap and water directly on wood furniture as the water will penetrate the surface and cause damage. Never use abrasive cleaners or household cleaning products on any finished item. In most cases, spills should be wiped up with a dry soft clean cloth, wiped again with a damp clean cloth. Waxing and detergents are not required and totally prohibited.

Stainless Steel

A form of steel containing chromium, resistant to tarnishing and rust

Stainless Steel Cleaning

Stainless Steel surfaces should be wiped over with a clean cloth and warm water with a mild detergent on a frequent and routine basis. For more stubborn dirt or stains use mild, non-scratching abrasive powders such as typical household cleaners. These can be used with warm water, bristle brushes, sponges or clean cloths. Cleaning should always be followed immediately by a dry towel.

Metal-painted or powder coated & Brass-lacquered

Finished metal surfaces should be cleaned with cloth moistened with soapy water or alternatively wiped over with a soft cloth with beeswax. Under no circumstances use any form of metal cleaner or aerosol sprays, which will damage or remove the finish.

Brass-un-lacquered

Un-lacquered brass is not treated and will patina over time. Simply use a damp cloth to remove dust



Bone, Horn & Hard and Soft Shell

Horn & Bone: Eric Brand's standard finish is a thin lacquer coating.

Hard Shell: Eric Brand's standard finish is natural polish - no resin coating. Capiz Soft Shell: Eric Brand's standard finish is with a resin coating due to

the fragile nature of the material.

Items manufactured with these materials should not be exposed to direct sunlight, extreme temperature changes, heat or moisture as the finish can delaminate or discolor over time. Use a damp cloth to clean. If unfinished, do not apply any solvent based cleaners to clean.

Upholstery

Before attempting to clean a spill, spot or stain refer to COM/COL vendor cleaning instructions. For Eric Brand provided textiles professionally dry clean only. To maintain cushions properly fluff seat and back cushions frequently.

Glass

For standard float glass or low-iron glass all standard glass cleaners are acceptable.

Leather and vinyl

For regular care and cleaning, dust periodically with a dry cloth to remove residual dust and dirt from building up. No harsh cleaners, solvents, bleaches, abrasives, synthetic detergents, wax polishes or aerosol should ever be used, as they could abrade the finish or topcoat off the article.

For stubborn stains and spills, a lightly damp cloth with warm water should be blotted on the stain to lift and remove it. If this does not work, a mild soap and water solution (Palmolive or Dawn) should be mixed and then blotted to release the stain and then blot again with dry cloth. This should never be done heavily or in a scrubbing motion. Some finishes may not be suitable for this method so it should be spot tested and allowed to dry before overall use.

Stone

Care consists of warm water and a soft cloth. We strongly recommend NOT applying any solvent based cleaners or using any abrasive products that may scratch the surface. Thoroughly rinse and dry surface after cleaning. Some are pre-treated with an oil based sealant. Be aware that the stone may need to be resealed after several months of use. A recommended sealant to purchase is called HMK. ** Do not use products that contain lemon, vinegar, or other acids on marble or limestone. Stone is easily affected by stains that are acidic based, such as orange juice and red wine. To remove stains--- blot spill (wiping the area will spread the spill), flush the area with plain water and mild soap several times, thoroughly dry with a soft cloth and repeat if necessary.



Wood Furniture Care Tips:

DOs -

- Do use table pads with trivets and/or place-mats when utensils or dishes are extremely hot.
- Do use place-mats or other protective items when eating or working on furniture surface.
- Do use protective pads under clocks, telephones, radios, or any object placed on furniture.
- Do rotate accessories on furniture so they do not sit in the same spot all of the time.
- Do regulate humidity levels.
- Do adjust and level product yearly.

DON'Ts -

- Do not use detergents or chemical cleaners on your furniture as this may damage the finish.
- Do not place furniture in a position of permanent exposure to direct sunlight or intense heat.
- Do not drop the furniture.
- Do not write on thin paper over the surface of the furniture without protective pad or other protective buffer.
- Do not use polish remover, hair spray, or perfume near the furniture as this may damage the finish.
- Do not use wax based polish, petroleum and silicone based cleaners.
- Do not expose the furniture to strong sunlight, which causes discoloration.
- Do not expose the furniture to extreme heat, cold, humidity/moisture which may cause wood to swell or warp.
- Do not leave the furniture wet with beads of water standing on the furniture.



Furniture Care Tips:

DOs -

- Do use table pads with trivets and/or place-mats when utensils or dishes are extremely hot.
- Do use place-mats or other protective items when eating or working on furniture surface.
- Do use protective pads under clocks, telephones, radios, or any object placed on furniture.
- Do lift objects carefully; do not drag them over the furniture's surface.
- Do regulate humidity levels.
- Do adjust and level product yearly.

DON'Ts -

- Do not use detergents or chemical cleaners on your furniture as this may damage the finish.
- Do not drop the furniture.
- Do not write on thin paper over the surface of the furniture without protective pad or other protective buffer.
- Do not use polish remover, hair spray, or perfume near the furniture as this may damage the finish.
- Do not use products containing silicone on the furniture.
- Do not expose the furniture to strong sunlight, which causes discoloration.
- Do not expose the furniture to extreme heat, cold, or humidity/moisture which may cause material to swell, warp or delaminate.
- Do not leave the furniture wet with beads of water standing on the furniture.



Stone Care Tips:

DOs -

- Do clean surface with mild detergent or stone soap.
- Do thoroughly rinse and dry the surface with clean, clear water after washing.
- Do blot up spills immediately.
- Do keep in mind that stone may need to be RESEALED after several months of use.

DON'Ts -

- Do not use vinegar, lemon juice or other cleaners containing acids on marble, limestone, travertine, or onyx surfaces.
- Do not use cleaners that contain acid such as bathroom cleaners, grout cleaners, or tub & tile cleaners.
- Do not use abrasive cleaners or scouring pads.
- Do not mix bleach and ammonia; this combination creates a toxic and lethal gas.
- Do not ever mix chemicals together unless directions specifically instruct you to do so.

Metal Care Tips:

DOs -

- Do clean surface with water, a mild detergent and a soft cloth or brush.
- Do wipe the surface dry with an absorbent cloth.
- Do be mindful of scratching.

DON'Ts -

- Do not use bleach.
- Do not use abrasive cleaners or scouring pads.
- Do not go against the grain of the metal or finish.



Alta Fabric Treatment





Alta Fabric Treatment

alta drapery recommended tests requirements ■ FR Code Compliance NFPA 701 AATCC 22 and T16 Repellency (High) Cleanability (High) ASTM D1308/ CFFA 141 Method II AATCC 127 Barrier (Not Required) Abrasion (Not Required) ASTM D4157 04966 ASTM D434 / D3597 Seam Strength (Low) ☐ Antimicrobial (Not Required) ISO 20743

alta guest room seating					
requirements	recommended tests				
■ FR Code Compliance	NFPA 260 and Cal 117				
Repellency (High)	AATCC 22 and 118				
Cleanability (High)	ASTM D1308/ CFFA 141 Method II				
☐ Barrier (Not Required)	AATCC 127				
Abrasion (High)	ASTM D4157 / D4966				
Seam Strength (High)	ASTM D4034				
☐ Antimicrobial (Not Required)	ISO 20743				

alta healthcare					
requirements	recommended tests				
■ FR Code Compliance	NFPA 260 and Cal 117				
Repellency (High)	AATCC 22 and 118				
Cleanability (High)	ASTM D1308/ CFFA 141 Method II				
Barrier (High)	AATCC 127				
Abrasion (High)	ASTM D4157 / D4966				
Seam Strength (High)	ASTM D4034				
Antimicrobial (High)	ISO 20743				

alta nightclub					
requirements	recommended tests				
FR Code Compliance Repellency (High) Cleanability (High) Barrier (High) Abrasion (High) Seam Strength (High) Antimicrobial (Not Required) Puncture Resistence (High)	NFPA 260 and Cal 117 AATCC 22 and 118 ASTM D1308/ CFFA 141 Method II AATCC 127 ASTM D4157 / D4966 ASTM D4034 ISO 20743 ASTM D4633 / D751				

alta senior living					
requirements	recommended tests				
FR Code Compliance Repellency (High)	NFPA 260 and Cal 117 AATCC 22 and 118				
Cleanability (High) Liquid Barrier (High)*	ASTM D1308/ CFFA 141 Method II AATCC 127				
Abrasion (High) Seam Strength (High)	ASTM D4157 / D4966 ASTM D4034				
Antimicrobial (High)*	ISO 20743				
* Optional, depending on seating appli	cation needs				

alta food and beverage					
requirements	recommended tests				
FR Code Compliance Repellency (High) Cleanability (High) Barrier (High) Abrasion (High) Seam Strength (High) Antimicrobial (Not Required)	NFPA 260 and Cal 117 AATCC 22 and 118 ASTM D1308/ CFFA 141 Method II AATCC 127 ASTM D4157 / D4966 ASTM D4034 ISO 20743				

alta headboard					
requirements	recommended tests				
FR Code Compliance Repellency (High) Cleanability (High) Barrier (Not Required) Abrasion (Low) Seam Strength (Not Required) Antimicrobial (Not Required)	ASTM E84 AATCC 22 and 118 ASTM D1308/ CFFA 141 Method II AATCC 127 ASTM D4157 / D4966 ASTM D4034 ISO 20743				

alta mattress					
requirements	recommended tests				
FR Code Compliance Repellency (High) Cleanability (High) Barrier (Not Required) Abrasion (Low) Seam Strength (Low) Antimicrobial (Not Required) Air Premeability (High)	16 C.F.R. 1632.6 AATCC 22 and 118 ASTM D1308/ CFFA 141 Method II AATCC 127 ASTM D4157 / D4966 ASTM D4034 ISO 20743 ASTM D737				

alta outdoor seating				
requirements	recommended tests			
FR Code Compliance Repellency (High)	NFPA 260 and Cal 117 AATCC 22 and 118			
Cleanability (High)	ASTM D1308/ CFFA 141 Method II AATCC 127			
Barrier (Not Required) Abrasion (Medium)	ASTM D4157 / D4966			
Seam Strength (High) Antimicrobial (High)	ASTM D4034 ISO 20743			

alta top of bed					
requirements r	recommended tests				
☐ FR Code Compliance (Not Required) NFPA 701				
Repellency (High)	AATCC 22 and 118				
Durable to Commercial Laundering (High)	AATCC 96				
■ Barrier (Not Recommended)	AATCC 127				
Abrasion (Medium)	ASTM D4157 / D4966				
Seam Strength (Medium)	ASTM D3597 / D434 ASTM D4034				
☐ Antimicrobial (Not Required)	ISO 20743				

alta workplace					
requirements	recommended tests				
FR Code Compliance Repellency (High)	NFPA 260 and Cal 117 AATCC 22 and 118				
Cleanability (High)	ASTM D1308/ CFFA 141 Method II				
☐ Barrier (Not Required) ■ Abrasion (High)	AATCC 127 ASTM D4157 / D4966				
Seam Strength (High) Antimicrobial (Not Required)	ASTM D4034 ISO 20743				



Stone Disclaimer





Stone Document Unless specifically requested and customer agrees to buy entire slab, location of stone cut is by factory discretion As Specified Stone: Our quote includes the specified stone purchased through Eric Brand's vendor, not necessarily through the specified vendor. Eric Brand reserves the right to source and purchase stone from our chosen vendor, to best support the project. Stone Code: Alternative Stone: Our quote includes alternative stone as similar as possible to specified stone which often times results in a cost savings. Eric Brand reserves the right to source and purchase stone from our chosen vendor, to best support the project.

Stone Code:



Stone Film Protection





Stone / Film Protection

Warranty Same as product – 1 year

Care-and-Maintenance Soap and Water

Stone Required Marble/Granite/Quartz (Surface must be flat and

extremely well-polished. No Travertine

Install Method Move out the liner and expose the adhesive, then put

the mixture of water and soap on the film and stone top, stick film to the stone top then remove the liquid.

Bubbles Risk of bubbling if dust or air pockets are trapped while

the film is being applied to the stone.

Finish Polished (3M) or Honed (ASIA SOURCED)

Cost TBD (Depends on the stone size and item quantity)

Advantage Honed film will show less bubbles than polished film

- High temperature resistance, prevent stone top from scratches and stain's, easy cleaning

- Replaceable

Disadvantage High requirements for the stone surface: No small

holes allowed in natural stone and extra time needed

for polishing stone / preparation



Stone Sealant Disclaimer



Eric Brand Standard stone sealant, disclaimer:

Eric Brand uses a high quality solvent based sealer as standard on all of our stone tops.

Although the sealer is meant to protect the

stone it does not guarantee against staining. Polished marble is especially susceptible to acids and any spills should be immediately cleaned up. The fabricator makes no warranties implied or expressed as to stain resistance or imperviousness of the products to scratches and etching. It is recommended that marble countertops be resealed every six to eighteen months.



Natural Solid Wood Live Edge



Natural Solid wood Live edge slabs

What is Live Edge?

"Live edge" refers to a solid wood slab where the outside edges are left in the natural state as they were from the original logged tree. The wood slabs are specifically logged from the largest possible area of the tree. Slabs are made from either cutting the log in a linear direction (rectangular/ square slabs), or horizontal (round slabs). In a linear direction cut, the two longest edges of the slab contain the natural bark edge, while the shorter edges would be planed 90 degree. Round slabs will contain natural bark all around the edge.





The edges of the logged slabs contain the tree's bark. The bark could be preserved in its natural state, however during the drying process, barks may tend to split from the edge of the slabs. The slabs are normally kiln dried for 8-12% moisture content.

Please choose one of the below edge details for your slab:

-	Maintain natural bark at the edges of slab:
-	Remove bark but maintain live edge. Sand and finish the edges:
-	Remove bark and plane all edges (removes live edge). Sand and finish the edges:

Wood species:

We have access to a wide range of wood species which we can source depending on your requirement. The most popular are the American Black Walnut, Acacia, Ash, Alder Oak, Claro Walnut, Sycamore, Maple, Red Cedar, Mahogany, and White oak. Wood species differs naturally for their aesthetics grain patterns, color, and their ability to accept stains, and or treatments, such as ebonizing, wire brushed, etc. Also, some wood species are preferred over the other based on how they react to specific weather condition and moisture absorption.

Dimension:

Natural Live edge solid wood slabs come in various sizes and shapes. Due to this, your required dimensions of the product might be limited to the available slab sizes, or a close approximate. In many cases, lamination of 2 or more slabs will be required to achieve certain width and depth.

Thickness of the slabs varies due to naturally undulating shape of the solid wood. Tolerance of ¼" to ½" may occur, and acceptable. If your product are dining /conference tables where seating clearance (floor to underside of table) in required, please consider this tolerance.

The top and bottom surface of the slabs shall be sanded, planed and finished. However, slabs may have natural undulation in the surfaces due to cracks, fissures, burls etc.

Below photos show the natural raw slab (left) with undulating surfaces and variation in width. While the slab on the right shows laminated, planed, filled and sanded. During our production process, Eric Brand shall provide available slab size information, and if lamination of the slabs is required.

Natural raw slab:







Lamination:

Slabs may require to be laminated to achieve desired width, or waterfall details. Grain pattern and book match is considered during the laminating process. However, differences in the grain and laminating seam lines would be visible. Due to natural materials, perfect grain pattern match cannot be achieved.

Butterfly / Dovetail Key Joints:

Dovetail key joints were originally used to reinforce cracks and splits in the wood. However, most commonly they are now used as a decorative element, such as the below reference photos.

Color matched:



Wood with S.S trim:



Contrast color:



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riease it	et us i	KIIOW II y	oui desig	kii requii	es bullern	y joilit	, its illatella	i aliu ililisii	preferences	iii tiie beio	w.

-	Butterfly joints: Yes / No
-	Wood joints, stained in the same color as the slab: Yes / No
-	Wood joints, contrast color stained: Light / Dark
-	Stainless steel trim over wood: Yes / No /
-	Other materials as a trim over wood:

Quantities of butterfly joints to be shown in the specification:

Materials, finishes, and the quantities of the joints are required to be detailed in the specifications, as they impact unit pricing estimates.

Natural burls, knots and cracks:

Natural imperfections occur within the tree and this gives each slab its distinct character and appearance. There are few different ways to treat burls, knots and cracks, as you see in the below reference photos. Please let us know with your preference.

- All burls, knots and cracks to be filled: Yes / No . Standard is a black color fill.
- Filling detail with resin, or acrylic. Specify required material and color_

Burls and cracks filled:



Acrylic fill:



Resin fill:



No fill, with sanded edges:



Finish:

All visible surfaces of the slabs will be stained and fully finished with our standard high-grade Polyurethane topcoat. Our finishes are a durable barrier to many common elements; however, any finish will breakdown from intense prolonged heat and light exposure or unusual abuse. Please specify your finish requirement

-	Wood surface: Open pore / Closed pore
-	Finish sheen: Matte / Semi- Gloss / High Gloss / Sheen Percent
-	Wood to be stained in a specified color, or Natural
-	Specific surface treatment such as ebonizing or wire brushing, please specify

Care and maintenance:

A change in temperature and humidity will cause wood to expand and contract naturally which can cause warping, especially with unfinished wood products prior to installation. Checks and small cracks are normal in the aging process and are not considered damage. Minor warping is a natural occurrence in solid woods and are not considered a defect. Minor warping can easily be corrected with proper installation.

For more information on cleaning and caring of wood, metal and resin surfaces, please check Eric Brand's general care and maintenance documentation.



Outdoor Furniture Covers





CUSTOM OUTDOOR FURNITURE COVERS

Our Premium covers are made to offer the ultimate protection for your outdoor furniture. Tailored specifically to fit every piece and configuration.



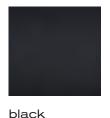






In regards to the outdoor items quoted we have included a separate line item for a custom made outdoor cover per item. We highly recommend purchasing the custom covers to protect the outdoor furniture from the elements when not in use. Covers quoted also come with a storage bag for easy storage when not in use. Outdoor cover material is mold, mildew and waterproof proof outdoor grade canvas. We offer 4 color options.

Color Options









silver

khaki

ivory

DETAILS

- Premium performance
- Breathable fabric resists mold and mildew when covering furniture and cushions that have been properly cleaned and dried
- Resists shrinkage, fading, UV rays and harsh weather
- Holds its shape without tearing or stretching
- Highly water-repellent
- Hose clean; air-dry



Social Responsibility





Social Responsibility

Ethical Sourcing

California Transparency in Supply Chains Act of 2010 Disclosure

Eric Brand endeavors to conduct business in compliance with all laws and with widely accepted norms of fairness and human decency, and expects its suppliers to do the same. Eric Brand is committed to protecting the human rights and safety of the people who produce its products, raw materials and component parts used in production, while also recognizing and respecting the cultural and legal differences found throughout the world. Eric Brand pursues these goals through a variety of means; this disclosure is focused specifically on meeting the requirements of the California Transparency in Supply Chains Act.

Eric Brand prohibits illegal child labor, compulsory prison or slave labor, indentured labor, physical abuse of workers, corruption and unfair business practices in its operations and those of its suppliers. While Eric Brand does not typically require third party audits of suppliers' facilities in regards to such illegal practices, Eric Brand expects its suppliers to maintain compliance programs around labor laws and to be able to demonstrate a satisfactory record of such compliance. Eric Brand personnel routinely visit suppliers and exercise Eric Brand's right to inspect facilities during announced and unannounced visits. The frequency of such visits and inspections is generally related to the volume and importance of the goods or services supplied to Eric Brand's overall operations.

While Eric Brand does not maintain an internal training program focused specifically on supplier labor law compliance and mitigating risks of labor law violations within the supply chains, managers responsible for purchasing decisions are informed of these risks and are expected to make the compliance expectations of Eric Brand known to the vendors and suppliers of goods and services. In some cases, written purchasing contracts are in place which expressly require the supplier, among other things, to comply with labor laws, which would include prohibitions against forced or child labor.

Eric Brand expects suppliers of goods and services to provide at a minimum the same scrutiny of their own supply chain to verify that those suppliers also comply with the labor laws of the country or countries in which they are doing business. At times, Eric Brand personnel visit and inspect the facilities of some of those upstream suppliers as well.

Eric Brand will address any identified violations or compliance issues with vendors and suppliers of goods and service on an individual basis. If prompt remediation does not occur or in cases where attempts at remediation are not judged credible, Eric Brand will cease to do business with the supplier.



Social Responsibility continued

Environmental Commitment

As a family-owned and operated company, we care a great deal about the health and welfare of our employees, our customers, our suppliers, our community and our planet. We have a long-standing corporate tradition of providing a safe and healthful work place, protecting the environment, and conserving energy and natural resources.

This tradition has served the environment and our business well over the years and now provides the foundation for a comprehensive set of Environmental Policy Objectives. These objectives include:

- Energy Use
- Water Use
- Emissions and Air Quality
- Packaging
- Waste Reduction
- Renewable and Sustainable Materials
- Product Stewardship
- Supply Chain Management
- Environmental Programs/Affiliations
- Employee Awareness and Involvement

As a sign of our commitment, we have launched a number of company-wide initiatives that focus on meeting these objectives. Corporately, we have received EFEC (Enhancing Furniture's Environmental Culture) certification for five of our U.S. facilities, including our Corporate Office, and our divisions are developing programs with environmental groups such as SFI, FSC, and GREENGUARD, or in support of LEED, as appropriate. In addition, we are communicating and partnering with our suppliers, governmental agencies, our trade associations and our community to assist us in achieving results consistent with environmental leadership.

We believe that protecting our environment is the right thing to do. That is why we pledge to promote sound and sustainable business practices for the benefit of all those who depend upon us now and for those who will depend upon us in years to come.



Sturdy Act Compliance





Sturdy Act Compliance

Please see below in regards to our policy related to the STURDY Act.

The STURDY Act, as we understand it and its accompanying regulations, require "freestanding clothing storage units" to comply with the requirements of ASTM 2057-23. The Act, regulations and ASTM standard have been well published in trade magazines, the news, and within the furniture industry. Although the testing methodology is very clear, the scope of what is and is not included within the scope of STURDY is less clear. We have been following this standard closely and communicating with both the CPSC and ASTM to gain better clarity of the scope. At this time, we understand the following:

- 1. A clothing storage unit is defined as: "freestanding furniture item with drawer(s) and/or door(s) that may be reasonably expected to be used for storing clothing and meets all of the following:
- 27 inches or greater in height
- Weighs 30 pounds or greater in mass.
- and contains 3.2 cu-7 or greater in enclosed storage volume."
- 2. The scope applies to products manufactured after the effective date (September 1st 2023), regardless of whether they are manufactured domestically or manufactured overseas and then imported.
- 3. As we understand it, hotel furniture is within the scope of STURDY. Tip restraints are not allowed to meet the requirements.

"This safety specification does not cover shelving units, such as bookcases or entertainment furniture, office furniture, dining room furniture, jewelry armoires, underbed drawer storage units, occasional/accent furniture not intended for bedroom use, laundry storage/sorting unites, or built-in units intended to be permanently attached to the building, nor does"

If a cabinet is considered a freestanding clothing storage unit, it MUST meet two requirements:

- a. Pass testing requirements
- b. Be permanently marked in at least one place with the ASTM defined warning label.

For many years, Eric Brand has recommended that large pieces of furniture used for storage be permanently attached to the building structure utilizing screws/fasteners through the backpanel/back rail of our furniture or attached with anti-tip brackets. Based on the ASTM-2057 standard, the anti-tip brackets are not considered as a means of permanent attachment. Thus, we are adjusting some furniture construction and installation instructions to include permanent attachment with screws/fasteners through the appropriate furniture panel/s so that the units will be considered "permanently attached" and therefore outside the scope of STURDY.

We have been updating drawings and installation instructions to ensure our manufacturing facilities are producing product that allows permanent attachment. We will also be adding hang tags to this product Indicating the requirement to permanently attached to the building for better visibility for installers.

In the event permanent attachment cannot be achieved or is not acceptable, we are prepared to complete testing simulation during design engineering of the product and then follow up with actual testing to the ASTM-2057-23 standard during the pre-production process at our factories. We are also prepared to place warning labels that will need to be added to either the drawer or interior of the cabinet of freestanding clothing storage units in order to meet the ASTM -2057 standard.

Please let us know if you have any additional questions or clarifications.